

# Opening the Door: Connecting the Hospice

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## Abbreviated abstract:

Firmly established as 'Glasgow's Hospice', the PPWH is at the forefront of bursting the myths surrounding hospice care. From 3rd sector charities to civic society organisations, the new building in Bellahouston Park has facilitated a 'open door' policy to enable discussions with people and organisations that traditionally would have had few dealings with the Hospice.



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This poster is part of  
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# We belong to Glasgow

The staff, patients and families of the PPWH moved into their purpose-built, state-of-the-art home in Bellahouston Park in the southside of Glasgow in 2018. People from across the city worked hard to raise the £21 million needed to create a place where patients and their families are at the very heart of everything – a place where people have dignity, privacy and compassionate care, no matter who they are.

Central to the design of the public spaces of the hospice is the idea that the building should be somewhere that challenges outdated perceptions of modern-day hospice care. A place to engage in open conversations, and to introduce hospice care to those people who wouldn't normally come to a hospice because they believe them to be sad, clinical places.

'Placemaking' is important to the Hospice and describes a collaborative process between patients, their families/ carers, staff, and volunteers, and the wider community to come together to create meaning and value for the building, strengthening the connection between the Hospice and the community.

## What the Building has to offer

**Bargacree Café open to the public**

**Conference and training facilities  
open to business**

**Hairdressing salon, complementary  
treatment, and therapy rooms open  
to other charity providers**



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# Partners in Hearth and Health



The Hospice is registered as having **Changing Places Toilets** opening facilities to all disabled park users.

Working with charities utilising appropriate hospice space to work with their clients e.g. **Changing Faces** and **The Michael Tracy Project**.

The Hospice continues to partnership with Project Search offering placements to support young people with learning difficulties/ autism gain employment.

In addition, working with Kickstart to support young people gain apprenticeships.

Businesses, public and third sector organisations hire the Hospice training rooms.



## Come on in

“My preconceived idea about what a hospice looked and felt like were blown out the water after my first visit to the PPWH. My image, from visiting family elsewhere, was of a hospital environment that felt very clinical and somewhere that you would only visit if you had to. The care that my family received was first class but the environment seemed to be heavy with unresolved and undetermined futures. The PPWH is somewhere that is welcoming and so far away from the hospital based memories from my past. It is warm and welcoming, accessible and is situated in a park in the south side of Glasgow. The staff are forward looking and welcome the wider community to learn and understand the offer of support that the PPWH can offer”.

**Alan Stevenson**  
Talking Points Coordinator ERC

*“On my first visit I felt daunted, that I should respectfully whisper and was clenching inside. Until I opened my eyes and heart to the warm, inviting building and caring staff who greeted me full of the sounds of life, rich was positivity and vibes of relaxation. It’s my absolute pleasure to work there and I can see my clients benefit from the atmosphere and ease of its welcoming. It’s a partnership to help our clients in this next phase and not be suppressed by yet another clinical void. Roll on my next pleasure filled visit.”*

**Changing Faces Skin Camouflage  
Practitioner**



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